Emirates Group Security journey towards Excellence















جائزة محمد بن راشد آل مكتوم للأعمال















2004

QUALITY ASSURANCE LAUNCHED

unit was formed to help EGS become an organisation internationally benchmarked for **Ouality and Business** Excellence

2007

ISO 9001 **CERTIFICATION**

Total Quality Management requirements successfully implemented in all areas and certified by external auditing firm

2012

DUBAI QUALITY AWARD APPRECIATION

QAU's Business Excellence journey to create a culture of excellence and continuous improvement within EGS

ISO 28000 CERTIFICATION

EGS fully implemented the Security Management Systems' supply chain requirements

2016

DUBAI QUALITY AWARD

EGS became the first security organisation in the Middle East to receive the award

2018

DUBAI QUALITY AWARD

SHEIKH KHALIFA EXCELLENCE **AWARD GOLD**

EGS became the first security organisation in the Middle East to achieve this accolade

DUBAI QUALITY AWARD awarded to Transguard Cash for incorporating an excellence framework into its business

SHEIKH KHALIFA EXCELLENCE AWARD SILVER

Transquard Emirates became the first in its industry to be given this award

2020

SHEIKH KHALIFA **EXCELLENCE AWARD** Silver AWARDED TO

Transguard Group

2017

DUBAI QUALITY AWARD

Emirates Transquard became the first in its industry to be given this award

2019

1.DUBAI QUALITY AWARD 2.MRM BUSINESS AWARD 3.MRM BUSINESS INNOVATION AWARD awarded to Transguard Group LLC

SHEIKH KHALIFA EXCELLENCE AWARD **GOLD** awarded to Transquard Cash

2006

TAPA CERTIFICATION

QAU was successful in demonstrating that EGS met and exceeded the industry standards set by TAPA

2011

INCEPTION OF BUSINESS EXCELLENCE

Business Excellence branch created by QAU to align EGS with various international frameworks of excellence

2015

BENCHMARKING WITH EBM